



CHANGE • TRANSFORMATION • ADAPTABILITY

8(a) EDWOSB

www.pcg-msp.com

CAGE Code: 79N77

UEI:

NKUHZPGKEJ6

NAICS Codes: 226100 541510

320199	341319
334310	541611
335210	541614
424120	541618
459420	541620
518210	541690
541330	541714
541370	541720
541511	541890
541512	561110
541513	561990

PROVIDING THE MISSING PIECE TO YOUR SUCCESS

Our goal is to support our customers in achieving their goals by providing ethical, accountable, and innovative service solutions across all environments.

This includes creating an adaptable environment that fosters innovation and empowers

individuals to contribute their talents and make an impact on the world around them. We are committed to finding new ways of expanding our skillset with an ever-evolving team of forward-thinking industry professionals striving to deliver the right capabilities, at the right time, and the right price, to ensure customer success.



CONTRACT VEHICLES

CAPABILITIES

Prime Vehicles

GSA Multiple Award Schedule SeaPort NxG GSA 8(a) STARS III

HELP DESK SUPPORT

Microsoft Windows, macOS, iOS, Android Support -

Tier 1-3 Help Desk Support –

Subcontract Vehicles

DHA Workforce 3.0 (Sub) OASIS + WOSB

Locations:

Encinitas, CA (West Coast HQ) Fredericksburg, VA (East Coast HQ) Albany, GA Silver Spring, MD Hilo, HI Monterey, CA

Cari Gomes President

Heather Crosser Vice President

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CLOUD & INFRASTRUCTURE Networking -Storage and Backup -Cloud Computing and Virtualization -Cloud Data Management -CYBER SECURITY - Identity and Access Control - Threat Detection and Protection - Incident Management and Response PROGRAM MANAGEMENT – Compliance Personnel Productivity -Communication and Collaboration -IT Service Management (ITSM) -Program and Project Management -DATA ANALYTICS Big Data Management - Decision Support - Predictive Analytics **HEALTH SERVICES** - Clinical Data Analysis Epidemiological Research and Analysis -Directed Data Abstraction -Disease Surveillance -SYSTEMS ENGINEERING & IT LOGISTICS - Life Cycle Sustainment - Technical Documentation - Test & Evaluation SOFTWARE DEVELOPMENT - System Architecture Software Configuration & Creation -Software Deployment -Software Support Services -MAINFRAME DEVELOPMENT

Maintain System CodeResearch and Problem Solving

- Ad Hoc Coding

PAST PERFORMANCE HIGHLIGHTS

Defense Health Agency (DHA) Vision Center of Excellence (VCE)

Epidemiology

• Our epidemiology team specializes in crafting study designs, developing protocols, and conducting biostatistical analyses for government agencies. Our expertise extends to generating technical reports and contributing to scholarly manuscripts on conditions like Optic Neuritis. We meticulously perform data abstraction and quality reviews, adhering to DVEIVR rules, and conducting thorough analyses of clinical indicators.



Directed Data Abstraction (DDA) Services

- Our team of Data Abstractors, Quality Reviewers, and Project Managers performed data abstraction for backlogged DVEIVR patients and for specific studies in accordance with DVEIVR Business Rules, abstraction processes, and quality review methods.
- Our Quality Review team developed and implemented procedures and test plans to ensure quality in data entry; the team also performed comprehensive reviews of ocular medical encounters and concurrent chart data abstraction on required clinical indicators.

Global Combat Support Systems - Marine Corps (GCSS-MC)

Enterprise Logistics Support Systems (ELS2)

 Our team of Systems Administrators, Database Administrators, Software Developers, Mainframe Developers, Cyber Security Specialists, and Technical Writers take a proactive approach to ensuring all systems stay online and run as efficiently as possible from beginning to end.



Logistics Information Systems (LIS) Our team of Program Managers, Systems Administrators, Database Administrators, and Cyber Security Specialists lead a major system migration, showcasing their adaptability and foresight.

Naval Postgraduate School

Tier 1 Help Desk Support • Our team delivers exceptional remote help desk support for Naval Postgraduate School, showcasing expertise in Microsoft Windows, Apple OS, iOS, Android, and related applications. Our Tiered Resolution ensures efficient incident handling, with 31% resolved at Tier 1. Our metrics-driven performance and collaborative approach guarantee optimal IT support.



COMPANY CONTACT INFORMATION

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OUR CUSTOMERS

